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Attorney's Docket No. 5577-222 / RSW920000151

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: Baskey et al.

Confirmation No.: 7474

Serial No.: 09/693,268

Group No.: 2155

Filed: October 20, 2000

Examiner: Thu Ha T Nguyen

For: METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR
SERVER BASED TYPE OF SERVICE CLASSIFICATION OF A
COMMUNICATION REQUEST

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Date: December 13, 2004

CERTIFICATION OF FACSIMILE TRANSMISSION
UNDER 37 CFR § 1.8

I hereby certify that this correspondence is being transmitted
by facsimile to the U.S. Patent and Trademark Office on
December 13, 2004 via facsimile number 703-872-9306.


Erin A. Campion

AMENDMENT

Sir:

Applicants provide the present Amendment to address the issues raised in the Office Action mailed September 14, 2004.

If any extension of time for the accompanying response or submission is required, Applicants requests that this be considered a petition therefor. The Commissioner is hereby authorized to charge any additional fee, which may be required, or credit any refund, to our Deposit Account No. 09-0461.

Remarks/Arguments begin on page 2 of this paper.